

September 12, 2023

To Philips Customers:

Philips is working to rebuild trust and restore relationships with our valued customers. I want to assure you that decisions relating to our products are made with patient safety and quality as the top priority.

As a result of supply constraints and the sourcing of aging components, the Philips Respironics CoughAssist device will be discontinued globally, effective **September 12, 2023**. Philips will continue to support the standard manufacturer's 12 months warranty of the purchased device, and will continue to support service and provide repair parts and accessories as long as parts and accessories are available, but, in any event, no longer than through the end of service October 1, 2028. A list of all relevant discontinued part numbers can be found within the below table.

We will work closely with you to facilitate an effective transition during this period.

Philips Respironics remains committed to sleep and respiratory care and delivering what matters most to you and your patients – safe and effective therapy.

If you have any questions, please reach out to your Philips Account Manager.

Thank you for your continued support as we work to regain your trust.

Sincerely,

Melissa Wines  
Respiratory Product Specialist  
Philips Sleep and Respiratory Care  
Philips Australia and New Zealand

*Enclosure: List of discontinued part numbers*

## Discontinued part numbers

Philips CoughAssist	
Part Number	Description
1098160	CA,T70,USA
U1098160	CA,T70,USA-RECERTIFIED
R1098160	CA,T70,USA-RENTAL
1098159	CA E70 INTERNATIONAL
1098161	CA,E70,BRAZIL
1098162	CA,E70,CHINA
1098163	CA,E70,JAPAN
1130729	EASYCOUGH
1138050	CA E70,RUSSIA
IT1098159	CA E70 INTERNATIONAL, IT
1098159M	COUGH ASSIST E70 INTERNATIONAL
1140677	CoughAssist E70, Ukraine
1098159LR	CA E70 INTL - LONG TERM RENTAL
R1098159	CA E70 INTERNATIONAL-RENTAL
1125426	CA2-ATOS 70